

VISITATION FACT SHEET

M.M. Ewing Continuing Care Center Visitation will resume in compliance with guidance from the New York State Department of Health. Visitors must strictly adhere to visitation guidance. Visitations will be offered systematically to all residents/families.

Phone number for visitation: 585-396-6795 to notify the facility of your arrival

PER NYS Department of Health:

If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting for the duration of the COVID-19 state declared public health emergency.

PROTOCOL FOR FAMILY VISITS

VISIT HOURS/LENGTH	Visitation is from 9am – 2pm Monday through Friday. 20 minute time slots are provided to allow for others to visit their loved ones
VISITOR LIMIT	Each resident is only permitted 2 visitors at a time. Any visitor under the age of 18 must be accompanied by an adult 18 years of age or older.
VISITATION AREAS	Visits are restricted to designated outside areas only. Inside visitation will be at the discretion of the facility for inclement weather only.
SCREENING PROCESS	Upon arrival, visitor is to remain in their vehicle. Visitors must comply with screening upon arrival and prior to visitation with their loved one. This is not part of the 20 minute visit length. Questionnaire will be conducted with a temperature check as well as recent travel history will be reviewed. All visitors must provide negative test result from within the last 7 days. If the person has traveled to NYS, they must provide 2 negative test results as per the guidance for travel (from day 1 and day 4 of arrival to New York State)
CONTACT TRACING	Visitors must provide accurate and updated full name, address, phone number, and email address for contact tracing purposes.
STAFF WILL BE PRESENT DURING YOUR VISIT	A staff member will be monitoring visits to ensure appropriate infection prevention efforts are maintained.
HAND HYGIENE	Hand hygiene is to be performed by visitors upon arrival prior to interaction with their loved one. With hand sanitizer: Be sure to use it for 20 seconds, covering all surfaces and allowing hands to dry thoroughly. While visiting, please limit surfaces touched.
FACE COVERING	Face covering must be worn at all times which covers both the nose and mouth.
SOCIAL DISTANCING	Visitors will maintain 6 feet social distancing from the resident AT ALL TIMES. Please remain on the social distance marker which is placed on the ground during your visit. Visitors may NOT touch their loved one and must remain socially distanced.
RESTRICTIONS	The facility must refuse visitation if any individual does not meet any of the following criteria: a negative test result within 7 days, exhibits any Covid-19 symptoms, does not pass the screening questions, or has not completed the necessary travel restriction guidance. Residents with Covid-like symptoms or residents in 14 day quarantine are not eligible for visits. <i>No pet visits at this time.</i>

Please note:

1. If a resident or staff member becomes positive with COVID-19, all visitation will immediately cease.
2. If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting for the duration of the COVID-19 state declared public health emergency.
3. The Department of Health can halt visitation at the nursing home at any time due to community or facility spread of infection, or when the Department identifies that the NH has failed to comply with requirements of this advisory.

This plan is subject to change. When changes occur MMECCC will notify Residents, families and NYSDOH accordingly